- (h) Record of hearing. A complete record of the proceedings at the hearing is made and transcribed in all cases. It is made available to the parties upon request. The record is not closed until a decision has been issued.
- (i) Sources of hearing officer's authority. In the conduct of the hearing, the hearing officer complies with all the provisions of title XVIII of the Act and implementing regulations, as well as with CMS Rulings issued under §401.108 of this chapter. The hearing officer gives great weight to interpretive rules, general statements of policy, and rules of agency organization, procedure, or practice established by CMS.

§411.122 Hearing officer's decision.

- (a) *Timing*. (1) If the decision is based on a review of the record, the hearing officer mails the decision to all known parties within 120 days from the date of receipt of the request for hearing.
- (2) If the decision is based on an oral hearing, the hearing officer mails the decision to all known parties within 120 days from the conclusion of the hearing.
- (b) Basis, content, and distribution of hearing decision. (1) The written decision is based on substantial evidence and contains findings of fact, a statement of reasons, and conclusions of law.
- (2) The hearing officer mails a copy of the decision to each of the parties, by certified mail, return receipt requested, and includes a notice that the administrator may review the hearing decision at the request of a party or on his or her own motion.
- (c) Effect of hearing decision. The hearing officer's decision is the final Departmental decision and is binding upon all parties unless the Administrator chooses to review that decision in accordance with §411.124 or it is reopened by the hearing officer in accordance with §411.126.

§411.124 Administrator's review of hearing decision.

(a) Request for review. A party's request for review of a hearing officer's decision must be in writing (not in facsimile or other electronic medium) and must be received by the Administrator

- within 25 days from the date on the decision.
- (b) Office of the Attorney Advisor responsibility. The Office of the Attorney Advisor examines the hearing officer's decision, the requests made by any of the parties or CMS, and any submission made in accordance with the provisions of this section in order to assist the Administrator in deciding whether to review the decision.
- (c) Administrator's discretion. The Administrator may—
- (1) Review or decline to review the hearing officer's decision;
- (2) Exercise this discretion on his or her own motion or in response to a request from any of the parties; and
- (3) Delegate review responsibility to the Deputy Administrator. (As used in this section, the term "Administrator" includes "Deputy Administrator" if review responsibility has been delegated.)
- (d) Basis for decision to review. In deciding whether to review a hearing officer's decision, the Administrator considers—
 - (1) Whether the decision—
- (i) Is based on a correct interpretation of law, regulation, or CMS Ruling;
- (ii) Is supported by substantial evidence:
- (iii) Presents a significant policy issue having a basis in law and regulations:
- (iv) Requires clarification, amplification, or an alternative legal basis for the decision; and
- (v) Is within the authority provided by statute, regulation, or CMS Ruling; and
- (2) Whether review may lead to the issuance of a CMS Ruling or other directive needed to clarify a statute or regulation.
- (e) *Notice of decision to review or not to review*. (1) The Administrator gives all parties prompt written notice of his or her decision to review or not to review.
- (2) The notice of a decision to review identifies the specific issues the Administrator will consider.
- (f) Response to notice of decision to review. (1) Within 20 days from the date on a notice of the Administrator's decision to review a hearing officer's decision, any of the parties may file with